

**Date:** December 21, 2017

### **Clarification on Claims with Dates of Service After November 30, 2017**

AmeriHealth Caritas Iowa's [withdrawal from the IA Health Link program](#) has prompted hospitals and facilities to ask us how they should submit claims if our members are admitted to their facility on or before November 30, 2017, and then stay past that date. To clarify:

- AmeriHealth Caritas Iowa is responsible for inpatient diagnosis-related group (DRG) claim payments for up to 60 days past November 30, 2017 for admissions that took place on or before that date. These claims do not need to be split.
  - If an inpatient DRG admission on or before November 30, 2017 goes past 60 days from December 1, 2017, providers will need to submit claims for any dates of service after the 60 days to the member's new managed care organization (MCO).
- For per diem claim payments, and all other types of claim payments, AmeriHealth Caritas Iowa is responsible for dates of service on or before November 30, 2017. Providers will need to split these bills, sending claims with dates of service on December 1, 2017 or thereafter to the members' new MCO.

### **Resources**

If you have additional questions about AmeriHealth Caritas Iowa's withdrawal from the IA Health Link program, please review the [Provider FAQ: AmeriHealth Caritas Iowa, Inc. Withdraw and Suspension of MCO Choice](#), or call the Iowa Medicaid Enterprise's Provider Services toll free hotline at **1-800-338-7909**. You can also [contact your Provider Network Account Executive](#) or call Provider Services at **1-844-411-0579**.

Check out [the complete list of our latest provider updates](#).