

AmeriHealth Caritas Iowa

P.O. Box 1516
Des Moines, IA 50305



Date: May 23, 2017

Independence Day Holiday Closing

Due to Independence Day, the AmeriHealth Caritas Iowa administrative offices will be closed on:

- Tuesday, July 4, 2017.

If you and/or your patients need to contact us immediately during this time, contact:

- The Behavioral Health Utilization Management team at **1-844-214-2474** for acute psychiatric hospital requests.
- Member Services at **1-855-332-2440 (TTY: 1-844-214-2471)**.
- Provider Services at **1-844-411-0579**.

These teams are available 365 days a year, 24 hours a day, seven days a week.

Schedule for claims payment

Claims payment will continue as normal during the week of July 3, 2017.

Have a safe and wonderful holiday!

Get help

If you have questions about this information, please [contact your Provider Network Account Executive](#) or call Provider Services at **1-844-411-0579**.

Check out [the complete list of our latest provider updates](#).