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New prior authorization documents for behavioral health intervention services (BHIS)

AmeriHealth Caritas Iowa has two new documents for licensed practitioners of the healing arts (LPHA) to use when they submit prior authorizations for BHIS. They are:

- [Behavioral health intervention services \(BHIS\) authorization request form.](#)
- [Behavioral health intervention services \(BHIS\) utilization management guidelines.](#)

Going forward, please use these documents when submitting prior authorizations for BHIS. The [BHIS authorization request form](#) can be faxed to **1-844-214-2469**.

Additionally, we removed BHIS from the [Mental health and substance use disorder authorization request form](#) now that the BHIS prior authorization form is available. This means that LPHA providers no longer need to use the [Mental health and substance use disorder authorization request form](#) when they request BHIS prior authorizations.

All of these documents are located in the **Providers** section, then **Prior Authorizations** at www.amerhealthcaritasia.com. You can also find these documents in the **Forms** section, then **Prior Authorizations**, and then **Behavioral Health Prior Authorization**.

Get help

For questions about BHIS and other behavioral health services, please contact our behavioral health utilization management team at **1-844-214-2474**. You can also contact your [Provider Network Account Executive](#) or Provider Services at **1-844-411-0579**.

For a complete list of our provider notifications, view the [latest provider updates](#).