

About AmeriHealth Caritas Iowa

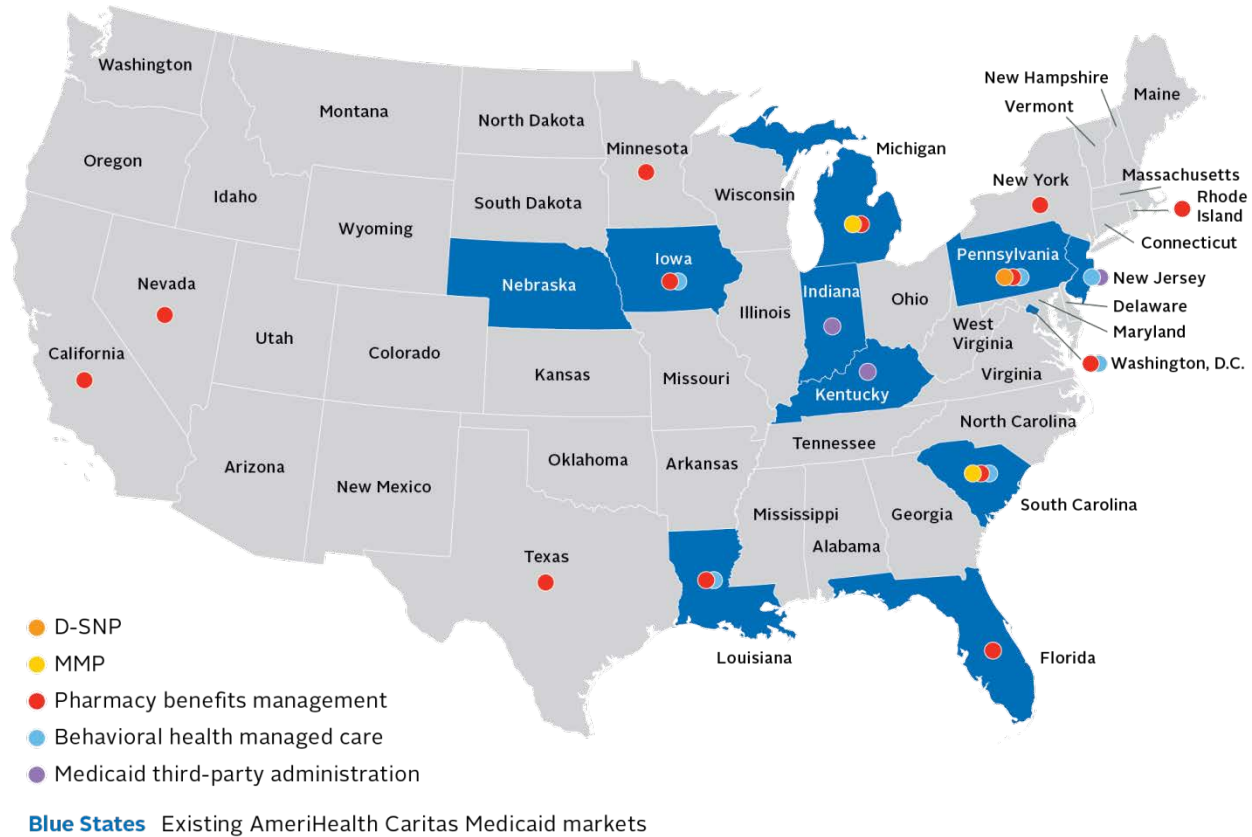


AmeriHealth Caritas Iowa is a member of the AmeriHealth Caritas Family of Companies, a leading national managed care organization. AmeriHealth Caritas is headquartered in Philadelphia, Pennsylvania and is a mission-driven health care organization.

AmeriHealth Caritas is:

- A well-established company with more than 30 years of experience.
- One of the largest managed care organizations in the United States.
- An expert in managed care for Medicaid, Medicare and other underserved populations.
- An industry leader in managing medically-complex members.
- A national presence, operating in 16 states and touching over 6.9 lives.
- A mission-driven company, working to keep families and communities healthy.
- An organization with diverse expertise, including Medicaid, Medicare/Medicaid Plans (MMP)s, Medicare Advantage D-SNP, Behavioral Health and Pharmacy Benefits Management (PBM) services.

AmeriHealth Caritas Coverage Map



Our Mission

We help people get care, stay well and build healthy communities.

AmeriHealth Caritas delivers the expertise needed for success in helping families get the health care they need.

By partnering with dedicated providers and working with communities most in need, we will achieve positive health outcomes throughout Iowa and the United States.



As a member of the AmeriHealth Caritas Family of Companies, AmeriHealth Caritas Iowa is uniquely qualified to provide this population with the coordinated care they deserve.

AmeriHealth Caritas – care is the heart of our work:

- Over 6.9 Million Covered Lives
- Employ 5,200+ Employees, with approximately 440 associates to be dedicated to Iowa
- NCQA Accredited

AmeriHealth Caritas Iowa is well equipped to provide high-level customer service to members and providers.

AmeriHealth Caritas' corporate systems and centers currently:

- Handle more than 7,000 member and provider calls every day in our 24/7 call centers.
- Receive more than 89 percent of provider claims electronically with automatic adjudication rates of 80 percent.
- Handle more than 9.5 million inquiries annually through a robust web-based provider portal.
- Process on average 3 million claims each month.